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The Questionnaire

1. Which phrase best describes your library?
 - Academic Library
 - Special Library
2. How many full time equivalent employees does your library have?
3. What is your library's total stock of tablet computers?
4. Does your library have a laptop lending program for library patrons?
 - Yes
 - No
5. Have the advent of tablet computers led your library to reduce its purchases of other computing devices such as laptops or fixed station computers?
 - Yes
 - No
6. Does your library make available any tablet computers to patrons in any way?
 - Yes
 - No
7. Does the library loan out tablets to library patrons?
 - Yes
 - No
8. If your library does not loan out tablets to patrons how likely is it that you will do so within the next two years?
 - Highly Likely
 - Likely
 - Possibly
 - Unlikely
 - Highly Unlikely
9. What is the library's stock of tablets for patron use?
10. What is the library's total stock of smartphones for patron use?
11. How many tablets has the library purchased for patrons and staff in the following time frames:
 - 2012
 - 2013 (anticipated)
12. What has been the library's spending on tablets in the aggregate over the past year?
13. How much does the library plan to spend in the next year on tablet computers for staff and patrons?
14. Has the library purchased any "convertible" tablet computers that can be used as both tablets and laptop computers?
 - Yes
 - No

15. How many "convertible" tablet computers as described in the previous question has your library EVER purchased?

16. Do you have any plans to purchase any of these "convertible" devices in the future and if so which brands and why did you choose them?

17. Please describe the library's stock of tablets listing approximately how many you have of each manufacturer.

18. Which brands of tablet has your library favored and why? Which brands will you favor in the future and why?

19. How do you view the Apple iPad? Do you feel it is superior to other tablets on the market? Or more or less appropriate for library use? If so, why or why not?

20. How likely do you think that it would be for your library to purchase a tablet from the companies listed below over the next three years?

- Apple
- Microsoft
- Samsung
- Nexus
- Sony
- Amazon
- Asus
- Blackberry
- Motorola
- HP

21. How likely would it be for your library to purchase a smartphone from any of the following companies over the next three years?

- Samsung
- Apple
- LG
- Sprint
- SONY
- Motorola
- Blackberry
- Nokia

22. Has the library ever had a tablet computer stolen or lost by a patron?

- Yes
- No

23. What has been the total cost to the library for the replacement of lost or stolen tablets?

24. If so how many have been lost or stolen in the history of the library's tablet use?

25. What is the penalty to a library patron for the loss of a tablet?

26. What is the penalty per day for not returning a tablet on its return due date?

27. Has the library purchased tablets for the use of specific library staff?

- Yes
- No

28. If so how many staff members of your library have been issued laptops?

29. Does the library have a stock of tablets that are specifically reserved for use by staff and which are loaned out to staff or circulated to staff on a regular basis?

- Yes
- No

30. How has your library staff used tablets to increase staff productivity?

31. Has your library ever developed its own apps for any of its tablets or smartphones?

- Yes
- No

32. If so please describe some of the most effective or popular apps that your library has developed for staff or patrons?

33. What are some of the publicly available free apps or apps available for purchase or license that the library has found most useful?

34. Does your library deploy and "roving" reference librarians who do not primarily work at a reference desk but rove around the library with a tablet computer in hand, taking library resources, instruction and advice directly to patrons.

- Yes
- No

35. If yes, approximately how many man hours of time per week would you say that your library deploys "roving reference or instructional librarians" with tablet computers or other portable computing or internet access devices? (One full time person would be approximately 35-40 hours in most cases.)

36. If you do not currently deploy a roving librarian equipped with a tablet or other portable computing or internet access device, how likely are you to deploy such a person in this way over the next two years?

- Highly Likely
- Likely
- Possibly
- Unlikely
- Highly Unlikely

37. Have tablet computers or other portable computing or access devices been integrated into your general information literacy efforts either as subject of study for library patrons or instruments of instructional technology by the library instructional staff? If so, how?

38. How has the growth of tablet computers affected the use of your library's ebook collection?

39. To the best of your knowledge are tablet computers used in your library's special collections department?

- Yes
- No

40. If so how does Special Collections use tablets?

41. Does the library offer classes to library patrons in how to use tablet computers or smartphones or how to use them to take advantage of library resources?

- Yes
- No

Survey Participants

ACT, Inc.
Alma College Library
Amgen, Inc.
Arkansas Tech
BGSU-Firelands
Boston Architectural College
Bronx Community College
Casper College Library
Cecil College, Cecil County Veterans Memorial Library
Central Washington University
Chestnut Hill College
Consumer Electronics Assn
Dine College Library
Dora B. Woodyard Memorial Library
Execpro Services, Inc.
Fletcher
Florida Coastal School of Law
Florida Keys Community College
Galen College of Nursing
George Mason University Arlington Campus Library
Georgia Regents University
Georgian College
Gogebic Community College
Guilford College
Hamilton County Law Library (Ohio)
Hartford Seminary Library
Harum College
Holy Spirit Library Cabrini College
Horry Georgetown Technical College
Hunter Library, Western Carolina University
Ida Jane Daucs Library
Inner Temple Library
Jamestown Community College
Jimma University
Katie Murrell Library / Lindsey Wilson College
Kent State University, Stark Campus
Koc University
Lansing Community College Library
Lewis University
Lower Columbia College
Mercyhurst University
Middlebury College
Midwestern State University

Millersville University Library
Mott Community College Library
Mount Allison University Libraries and Archives
Muscatine Community College
Naugatuck Valley Community College
New College of Florida
Niagara County Community College
Northwest Arkansas Community College
Nova Southeastern University
Oregon Coast Community College
Providence College
Radford University
Riksantikvarens bibliotek
Saint Louis University
Santa Cruz Public Libraries
Schwabe Williamson & Wyatt
Secretariat of the Pacific Regional Environment Programme (SPREP)
Singapore Management University
Supreme Court of Ohio
Thomas Collage Library
Tulane University
UMass Amherst
University Library Svetozar Markovic
University of Glasgow Library
University of Miami Libraries
University of New Hampshire
University of Richmond
University of the Rockies
University of Ulster
Walla Walla University
Walteres State Community College
Waukesha County Technical College
WV State Law Library
Zagreb City Libraries

Characteristics of the Sample

Overall sample size: 78

By Type of Library

Academic	66
Special	12

By Total Number of Full Time Equivalent Employees

Less Than 10	42
Greater Than 10	36

By Total Stock of Tablet Computers

Less Than 10	55
Greater Than 10	23